Direct Credit/Debit Bank Payment Guidelines

1. Credit / Debit Card

STEP 1: Key in credit card or debit card details. Click "Pay Online".	STEP 2: Key in "Pin Code" sent to mobile phone. Click "OK" to proceed and complete payment.
Simple: Convenient: Secure **Country of Terraction **Country of Terraction **Country of Terraction **Borney Of Terraction	The MSOS Code has been sent to your mobile number +60xxxxx4840. Please enter the MSOS Code to authenticate this payment before session time-out. Time remaining: 4 min. 55 sec. Merchant Name : Molpay*MSB Molpay Amount : MYR 309.00 Transaction Date : Thu Aug 6 2015 23.39.53 GMT-0800 VISA No. : XXXXX XXXXX XXXXX XXXXX XXXXX 6276 MSOS Code : Resend MSOS Code This information is Not Shared with the Merchant. Any problem in receiving your MSOS code? Please contact our Customer Care Mottine at 1-300-88-6688 or 603-7844 3696 (overseas) for assistance.

Frequently Asked Question (Credit Card):

Q: Is my Log in details protected?

A: All details keyed in the payment page is secured and protected by iPay88

Q: Upon check out from Langkawi Auto Express website, not able to reach my credit card page to key in PIN

A: This may be a temporary network issue with your respective credit card bank. Kindly make payment again after 30 minutes. If problem persist, kindly contact your credit card issuing bank.

Q: Credit Card/Debit Card transaction keep failing. Why?

A: Kindly make sure your credit card has sufficient balance and credit limit to proceed with payment. You may contact your respective credit card bank to inquire further.

Q: Did not receive the Pin Code on my mobile?

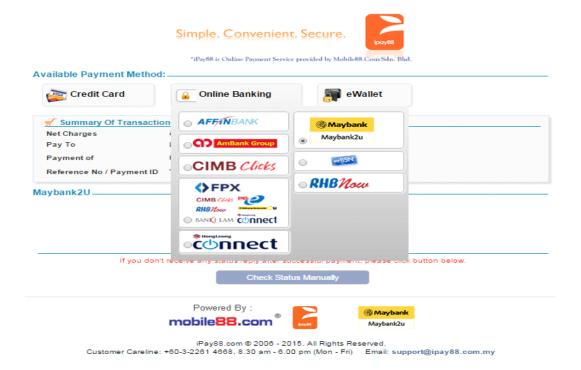
A: You may choose to resend the pin code from the bank payment window. If problem persist, kindly contact your respective credit card bank.

Q: My credit card has been charged, but my order shows failed

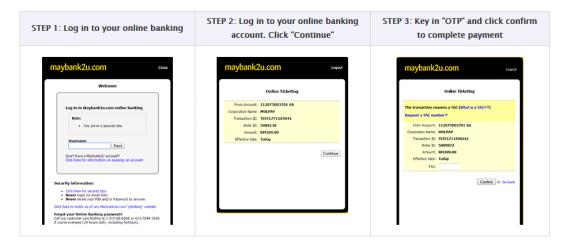
A: You may send an email to support@ipay88.com.my along with your "Reference No / Payment ID". iPay88 will double check on your payment status.

2. Online Banking

Please choose your preferred online banking option and click "Proceed"



And,



Frequently Asked Question (Online Banking):

- Q: Is my Log in details protected?
- A: All details keyed in the payment page is secured and protected by iPay88
- **Q:** My online banking payment keeps failing. Why?
- A: Kindly make sure you have sufficient bank balance to proceed with payment.
- **Q**: Did not receive the OTP/3D Secure Code on my mobile.
- A: You may choose to resend the pin code from the bank payment window. If problem persist, kindly contact your respective credit card bank.
- **Q:** My bank account has been deducted, but my order shows failed.
- A: You may send an email to support@ipay88.com.my along with your "Reference No / Payment ID". iPay88 will double check on your payment status.